



WASTE AND STREET SCENE

Department of Community Services

Prince Rock Depot

Plymouth PL4 0RZ

Tel: 01752 668000

Fax: 01752 304786

Email: street.services@plymouth.gov.uk

www.plymouth.gov.uk

Dear Sir /Madam

Re: Assistance with your waste collection

Thank you for your enquiry about our Assisted Collection service. This service is available for customers who are not able to place their waste containers at the boundary of their home.

This service is offered to those who are elderly or disabled or who have a temporary need for the service e.g. pregnant women. The service is only provided where there is no one who lives in the household who is able to place the bin at the boundary of the property.

Plymouth City Council reserves the right to carry out site visits to properties and to meet with the applicants. Applicants with lots of steps may have their waste container changed to a static dustbin. A copy of the completed application form is retained for future reference.

Please complete all sections and tick boxes where applicable.

Orange stickers are issued for those who are eligible. If you have previously been issued with red stickers for your bin you will need to reapply as eligibility criteria have changed.

Thank you for your cooperation

Waste Services Manager (Refuse and Recycling)

Assisted Collection Form

Name:	
Date of birth	
House number/name:	
Street name:	
Area:	
Postcode:	
Daytime Telephone Number:	

Please tell us why you feel that you require this service:

If sending documentary evidence do not send originals. A doctors letter is not required.

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The collection point should be visible from the boundary of your property and access to the bin / bag must be clear, no locked gates or other obstacles that would endanger the collectors. If this is not possible for you, please state why and where you need the containers collected from.

How many steps are there from the road to your property:	
What is the approximate distance in metres from the road to your collection point?	

What are your current collection containers, please tick boxes:

	Recycling	Refuse	Garden
Wheeled bin			
Re-useable bag			
Static dustbin			
Shared/communal bin			
Box			

I undertake to inform you if my circumstances change and all the information given is correct.

Signed:	
Name:	
Date:	

Please return completed form to: Assisted Collection, Admin Section,
Waste Collection, Prince Rock Depot, Macadam Road, Prince Rock
Plymouth PL4 ORZ

Data Protection Statement:

The personal information that you provide will only be shared within the Council for planning the provision of services, providing a service to you and to enable auditing of Council activities.

Anonymous statistical information may also be passed to other organisations to assist in the planning and monitoring of services.

The Data Controller for Plymouth City Council is the Corporate Information Manager based at the Civic Centre. Tel. 01752 304522 who can be contacted about the use of your personal information.
Email: information.governance@plymouth.gov.uk

This information is available in other languages and formats - Please contact: (01752) 668000

Arabic

هذه المعلومات متوفرة بلغات و أشكال أخرى – الرجاء الإتصال: (01752)668000...

Chinese

此資料報告備有多種語言和438版式-請聯絡: (01752) 668000

Czech

Tyto informace jsou k dispozici v jiných jazycích i formátech.

Kontaktujte, prosím: (01752) 668000

Farsi

این اطلاعات به زبانها و اشکال دیگر نیز قابل دسترسی می باشند. لطفا با این تلفن تماس حاصل نمائید: (01752) 668000....

French

Ces renseignements sont disponibles dans d'autres langues et formats

– Veuillez contacter : (01752) 668000

Kurdish

ئە م زانیاری بێهه ن به زمته کتبی تریش و شێوازی دیکه تکلیه په یوه ندی بکه به: (01752) .668000....

Polish

Ta informacja może być dostępna w innych językach i formatach.

Proszę kontaktować numer telefonu: (01752) 668000

Portuguese

A informação aqui apresentada esta disponivel noutras linguas e

formatos, por favor contacte: (01752) 668000

Russian

Эта информация доступна на других языках и форматах –

Пожалуйста свяжитесь с:(01752) 668000

Turkish

Bu bilgi başka yabancı dil ve formlarda mevcuttur -

Bu numarayı arayın: (01752) 668000