



The new WHEELCHAIR Warehouse Catalogue is here! - with an extensive range of top quality equipment at really keen prices.

Wheelchairs, rollators, tri-walkers walking frames & walking sticks.

Bathing aids, Riviera & Bath-Wizard bathlifts & shower stools

Commodes, toilet rails, raised toilet seats & grab rails.

Aids to daily living, including overbed tables, trolleys & stools.

Small aids, including jar openers, tap turners, peelers & plug pullers.

Ring for your copy today on
0845 331 3331

Medical Equipment Service South West

Equipment available to loan:

Wheelchairs
Commodes
Raised Toilet Seats
Bath Seats
Bath Boards
Bed Cradles
Back Rests
Chair Raisers
Walking Aids
Elbow Crutches
Toilet Rails
Bed Tables
Footstools
Perching Stool
Swedish Trolleys

We will suggest a suitable donation based upon the item you need and the duration of the loan.

Other Red Cross services in the SW Area include:

Home from Hospital, Care & Response,
Transport & Escort, First Aid Training,
Services at Public Events,
Skin Camouflage,
Fire & Emergency Support Service.

*Note - The above services are not available in all counties
- please ring for details

Equipment to make
life easier
Medical Equipment Service



0845 331 3331

www.redcross.org.uk

The Red Cross Medical Equipment Service supplies products to make your life easier, available for short term loan (on a donation basis) or for sale - for longer term needs.

What can I loan and how can I get it?

A list of the equipment available is shown overleaf. Call **0845 331 3331** for details of a Medical Equipment Service outlet near you. A delivery and collection service is available, although we do ask you to help cover the cost.

How soon can I get the equipment?

This will depend on where you are, what you need and when you call. We will advise you on the opening hours for your nearest Medical Equipment Service outlet when you phone us. Alternatively, we may be able to arrange a delivery. Our full range is not available at all outlets, but we will do our best to meet your needs promptly.

What will it cost?

The Medical Equipment Service relies entirely upon donations to cover our operational costs and to acquire new equipment. Your donation is vital to the survival of the service. We will give you guidelines as to the level of donation we need to lend a particular item of equipment.

Who will be helping me?

The Medical Equipment Service is operated by experienced volunteers, who are supported by a small team of staff, responsible for the efficient processing of your request, arranging deliveries and collections, giving advice and the cleaning, maintenance and distribution of equipment.

Fancy being a volunteer? Just give us a call on 0845 331 3331.

What must I do?

You will find that all equipment is issued with information for safe use and cleaning. Please ensure that guidelines are followed carefully. If you have any doubts or questions, please get in touch with us before you use the item. You are responsible for its safekeeping and return on time. Our equipment is often booked out well in advance. If you do not return it on time, it may mean that someone else will go without. Please help us ensure this does not happen.

How long can I keep things?

This will be agreed at the outset. Our service is designed to help you in a crisis or to meet a short term need. We have a limited supply of equipment to meet an ever-increasing demand. Our maximum loan period varies between one to three months, depending upon demand at the time of your loan.

What do I do if I need the equipment for longer?

In certain circumstances short-term loan extensions can be arranged with the issuing depot, please contact them, or failing that, call us on 0845 331 3331

For long-term needs contact your GP or Social Services. If they cannot help, it may well be that you can buy the equipment you have on loan or alternatively, you can buy new. Call us for your copy of the latest WHEELCHAIR Warehouse catalogue, you will find our prices compare very well. We also have refurbished equipment available for purchase from time to time.

Where do I return items?

Directly to the place you collected it. If you have any difficulties, please call us on **0845 331 3331** and we will arrange collection. You will be asked for a contribution towards the cost.

Gift Aid?

Gift Aid can add 28% to your donation without cost to you. It is very easy to do and helps us a lot. Please give us a call if any further guidance is needed. Indeed if you have any questions at all, just call us.

When you ring our 0845 number, you speak to a human being!