



July 2022

Dear Neighbour,

I am writing to you because your home or business is close to the two fuel depots in Cattedown. This means you are in what is known as the **Public Information Zone**. The site operators - Valero Logistics UK Ltd and Greenergy Terminals Ltd - must provide you with information so that you know what to do if there is an emergency.

In this envelope, you will find your copy of the Cattedown Major Emergency Safety Advice leaflet which has recently been re-issued and replaces the previous version issued during 2017. **Please read the leaflet and keep it in a safe place.** If you lose the leaflet, please visit this website: <https://www.plymouth.gov.uk/emergencies/regulatedhazardoussites/cattedownfueldistributiondepot>

In the unlikely event of a major accident in the area, information and advice will be supplied to you, including, if appropriate, any measures to protect your health. This information will be broadcast through the local media (radio, television and social media), and also through the Emergency Notification System which sends phone calls and/or texts to landlines or mobile phones, if you have signed up to it. These updates will tell you how to keep your family, friends and co-workers safe, and will also let you know when the all-clear has been given.

Major accidents are extremely rare, however, I would recommend that you register for this free service. To register, please visit the following website or scan the QR code: <https://www.plymouth.gov.uk/emergencies/plymouthwarnandinformemergencynotificationsystem>. Once registered, please login within one week to check your account has been activated.



Your details will be held securely, and in compliance with UK Data Protection Act current legislation, by our service provider SWN Communications Inc. To find out more, the SWN Communication Inc. Privacy Policy can be viewed on the registration portal (linked above).

If you require any of the documents in other languages or formats, or if you are finding it difficult to sign up to the Emergency Notification System please email civil.protection@plymouth.gov.uk in the first instance. If you are still struggling to sign up, please call Plymouth City Council on 01752 668000.

Yours faithfully,

Christopher Roden
Greenergy Terminals Limited

Steve Phillips
Valero Logistics UK Ltd