



February 2017

Dear Neighbour

I am writing to you because your home or business is close to the Defence Munitions, Plymouth (the armament depot at Ernesettle).

You are in what is known as the Public Information Zone for Ernesettle, and the site operators must pass you information in advance so that you know what to do if there is an emergency.

Therefore, as the Ernesettle Public Information 'leaflet has just been reissued, here is your copy. Please read it and then keep it in a safe place. This replaces the old leaflet, issued during 2012.

In addition, information and advice will be supplied during an emergency, including, if appropriate, any measures to protect your health.

Previously this information was likely to be broadcast through the local media – radio and television. However, it is now also possible to pass this information to your mobile phone (by voice or text) and / or landline by an emergency notification system. Therefore, Plymouth City Council continue to work with the site operators to maintain this system which will warn you of an accident that might affect you. It will tell you how to keep your family or co-workers safe, and will also let you know when the all-clear is given.

Major accidents or emergencies are extremely rare – there have been none in the Plymouth area. However, I would urge you to register for this service. **It is a free service.**

All you have to do is decide how you want to get the information.

Then let us know by one of the following methods:

■ **Online**

go to the Plymouth City Council website: <https://plymouth.sendwordnow.eu>
and register

■ **By Phone**

01752 546398

■ **By Post**

Complete the attached form and return it to us in the FREEPOST envelope provided.

■ **By Email**

plymouth@sendwordnow.com

If you are already registered and need to update your contact details, please inform us either by completing the attached form, or at the website listed above, if you registered online. Please note you must register to receive this service.

Please note you must register to receive this service. Your details will be held securely by our service provider, SWN Communications Inc who is also the data processor.

All information is maintained in a secure database by SWN Communications Inc and is held in strict compliance with the UK Data Protection Act current legislation.

This information is available in other languages and formats. Telephone: 01752 307723

If you need further copies of the leaflet, please either visit the website overleaf or go to your local Post Office or library. If you want further information please contact Plymouth City Council Civil Protection Unit (01752 304847).

We welcome your feedback on the leaflet, so please complete the enclosed form, and return it to us in the freepost envelope provided. This will help us improve the next edition.

Yours faithfully



Robert Guthrie,
Head of Establishment,
Defence Munitions, Plymouth