

ROYAL PARADE AND MAYFLOWER STREET BUS IMPROVEMENT SCHEMES

Feedback Questionnaire



Plymouth City Council is consulting on transport improvements to improve bus facilities on Royal Parade and Mayflower Street, to tackle the congestion at bus stops on Royal Parade and to improve the facilities for pedestrians in these areas.

Improvements being considered for Royal Parade and Mayflower Street include:

- Changes to layout of bus stops on Royal Parade to improve bus movements
- New bus shelters, positioned within new bus stop layout to maximise space for pedestrians
- Removal of the central railing on Royal Parade in keeping with the original 'Plan for Plymouth'
- Increasing the number of bus stops on Mayflower Street from one to three
- Moving a number of bus services that currently operate from Royal Parade to Mayflower Street instead. The particular services have yet to be decided, but this reallocation of departure stops will reduce congestion of bus stops currently seen on Royal Parade

If all goes according to plan, work could start next March and be complete by 2023. The scheme is funded by the Department for Transport's Transforming Cities Fund (TCF), Historic England's Heritage Action Zone (HAZ) funding and Plymouth City Council.

We would like your views on the ideas proposed and any new ones that you may have.

You can hand this form in at the exhibition in the central library or alternatively you can provide your comments:

-  Online at www.plymouth.gov.uk/royalparadeandmayflowerstreet
-  By email to: TransportProjects@plymouth.gov.uk
-  Or by sending this form to Strategic Transport Team, Plymouth City Council, Ballard House, wWest Hoe Road, Plymouth PL1 3BJ with reference **Royal Parade**

The closing date for this consultation is 17 September.

About you

All information provided will be treated in accordance with the Data Protection Act 1998. We will only use this information when considering the proposals for the Royal Parade and Mayflower Street Bus Improvement Schemes. If you give your contact details we will only use these to inform you about the results of the consultation. All the information you provide will remain confidential.

1 Your home postcode?

2 Your work postcode, street or location?

3 **How do you normally travel to the city centre?** Please tick all those that apply

- Car/van (driver) Car/van (passenger) Bus Motorcycle
 Cycle Walk Other (please specify) _____

Travelling by Bus

We want to improve the bus services in Plymouth. To help inform future changes we would like to understand how you currently use the bus and how you would like to use the buses in the future.

5 Have you ever travelled by bus in Plymouth?

Yes No

6 If you travel by bus, tell us about your journey(s).

Route Number	Where you get on	Where you get off	Purpose of travel	Frequency of travel

7 When you travel **to** the city centre, where would you like to get **off** the bus?

Royal Parade Mayflower Street Elsewhere (Please indicate where below)

8 When you travel from the city centre, where would you like to get on the bus?

Royal Parade Mayflower Street Elsewhere (Please indicate where below)

Changes to Royal Parade and Mayflower Street

9 To what extent do you agree with the following statements?

I like the proposed realigned bus stops on Royal Parade

Strongly Agree Agree Neutral Disagree Strongly Disagree

10 The central railing on Royal Parade should be removed

Strongly Agree Agree Neutral Disagree Strongly Disagree

11 Relocating departure stops from Royal Parade to Mayflower Street will improve bus journeys and reduce congestion.

Strongly Agree Agree Neutral Disagree Strongly Disagree

12 Increasing the number of bus stops on Mayflower Street will improve bus journeys.

Strongly Agree Agree Neutral Disagree Strongly Disagree

13 Which of the following would make you more likely to use the bus to travel?

- Bus stops closer to my home
- Bus stops closer to my place of work
- Increased frequency of services
- Lower ticket prices
- Increased seating on board buses
- Improvements to bus shelters
- Flexible ticketing (trains, ferries and buses on one ticket)
- Other (please specify)

Further comments

Do you have any further comments or concerns?

Thank you for taking the time to provide feedback.

If you would like to be kept informed of the scheme or notified when the consultation report is available online, please provide your name and address or email address below:

Name

Address

Postcode

Email
